



Supply Chain Management Solutions

Field Services



Seamlessly Integrate Assets, Warehouses and Service Vehicles for Total Field Visibility

“Put simply, the technology makes field service vehicles intelligent by leveraging the cloud for service applications.”

- Market Development Manager,
Large Telecom Company

Apptricity Supply Chain Management (SCM) is an integrated mobile solution suite that brings a new level of efficiency to your organization's management of mobile assets, inventory, field service and warehouse operations. By streamlining and automating end-to-end management, Apptricity Field Services saves you both time and money while giving you complete visibility and control, all in real-time.

Our Connected Service Vehicle solution includes Field Services, which aggregates service data intelligence with end-to-end tracking. This closed loop integration between Field Services and Apptricity's machine-to-machine, Internet of things (IoT) enterprise supply chain solutions—including Asset, Work Order, and Inventory—ensures that you never lose track of your assets.

Track and Monitor Your Entire Fleet

Field Services tracks all service vehicles and fleet assets while monitoring maintenance and repair operations, staff assignments, outsourced work orders and more. Improved equipment availability, reliability and longevity help maximize your fleet lifecycle.

Apptricity Field Services is flexible and easy to use, allowing you to customize asset and maintenance tracking, and manage your fleet from any location. You can locate and track all field assets with greater precision and update information directly from your mobile device, utilizing GPS integration.

Built-in reporting gives you visibility into your operations and related expenses, while Fleet personnel from across your enterprise receive the tools and data to efficiently manage daily maintenance activities, as well as the long-term, strategic goals of your organization.

www.apptricity.com

Apptricity is a leading global provider of IoT and M2M mobile enterprise solutions for supply chain management and spend management.

For more information, please visit:
www.apptricity.com
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Field Services also tracks maintenance schedules. It alerts supervisors when preventative care is required, enabling you to reduce operating costs while improving efficiencies to keep fleet assets in top working condition. If you manage your own garage, our Inventory module can help you ensure that parts and supplies are always available.

Convenient features such as work order generation, warranty management and invoice management help simplify the use of external resources.

Enjoy Real-Time Asset Management

Appticity Asset enables you to update your assets, inventory and work orders as work is performed. You never have to make decisions with outdated information.

Upgrade to Our Unique CSV

Combining our easy-to-use Field Services software with RFID tags, sensors and GPS, Connected Service Vehicle (CSV) provides 360-degree, real-time visibility and accountability. We offer it as an add-on to your existing vehicle fleet or as a complete connected vehicle solution. CSV reduces field shortages and stock-piling, as well as misdirected and misplaced assets and inventory. Track every activity of the team, in each vehicle, including the complete custodial history of all assets and inventory.

With a track record of successfully delivering read-accuracy of greater than 99% in fleet service vehicles, Appticity's RFID tags ensure your deployment will work time, and time again.

Gain Control of Multi-Site Inventory

Appticity Inventory displays quantity, location, shelf-life and expiration data. It ensures inventory replenishment is based on thresholds you set. This insight into multi-site inventory levels provides total awareness and control of all inventory across your enterprise—including those in-transit.

Increase Work Order Efficiency

Appticity Work Order allows you to schedule and track work orders through an intuitive drag-and-drop interface, immediately communicating new and updated orders to the appropriate technician.

Streamline Tracking and Management from Start to Finish

Field Services puts you in control and increases productivity by making it easy to do the following:

- Ensure that vehicles are properly stocked
- Specify smaller and more accurate service windows
- Increase customer satisfaction
- Communicate with customers via integrated text messaging, email and phone
- Create new and updated work orders, with detailed information
- Synchronize information using wireless technologies
- With 360-degree visibility, provide dispatchers with up-to-the-minute truck rolls
- Quickly respond to changes in customer service and delivery requirements
- Improve asset tracking, usage and accountability
- Eliminate clerical errors and costly data-entry time

Use Existing Equipment

Field Services runs on any tablet or smartphone using iOS®, Android® or Windows Phone® mobile platforms. On-demand synchronization ensures that field technicians are productive even when Internet connectivity is not available.

Take a closer look at how organizations like yours are leveraging automated Supply Chain Management to get ahead of their competitors, make more informed decisions and improve their ROI. Schedule a demo today by calling (800) 693-2193.

www.appticity.com



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